

### **HEALTHHUB USER GUIDE**

(version dated 28 Aug 2021)

## Auto-Pay Set-up

# **View Bills on HealthHub**



S/N	Table of Content	Page
Α	Using Mobile Devices to access Auto-Pay via	3
	HealthHub Website or HealthHub App	
В	Using Desktop/Laptop to access Auto-Pay via	8
	HealthHub Website	
C	View Bills on HealthHub	11
	Contact us	12



### (A) Using <u>Mobile Devices</u> (e.g. handphone) to access Auto-Pay via HealthHub Website or HealthHub App

A1)	Access via HealthHub URL (refer to A3 - A4 for access via HealthHub App) Enter HealthHub URL: <u>https://www.healthhub.sg</u> on your mobile device. Click on at top left hand corner for HEALTH eServices → Login with SingPass [NB: SingPass is required to login to HealthHub]	Health     Apportments     Apportments
A2)	Click on menu ≡ at top left hand corner to access list of eServices available.	Legin with sungpose
	of eServices available. Select <b>PAYMENTS → Auto-Pay Setup</b> [Continue on Step A5]	UIIgPass Account  UIIgPass Account  My Caregiones  COVID-19 RECORDS  Medical  Sis websiste  Int  Health  PERSONAL HEALTH  PERSONAL HEALTH  PERSONAL HEALTH  FAMILY & FREENOS  HEALTH  Auto-Pay Setup  Multi-Pay Setup  Multi-Ray S



Δ3)	Access via HealthHub App	E Health (A
/(3)		Syntam We are upgrading our payment system. Dit. 🗙
	HealthHub App can be downloaded from Apple App Store or Google Play Store	<b>•</b>
	Click on menu = at top left hand corner for the list of HealthHub eServices available.	Programmes
	[NB: SingPass is required to login to HealthHub]	
		Convergentition
		Articles
		Oral Care Tips for Teens to Have Terrific Teeth Dright and cardidant teenage antike start with good oral care or diritial care.
		All and and
		Q&A: Chest Pains
A4)	Select Money Matters → Auto- Pay Setup	



A5)	Click on <b>Auto-Pay</b> <b>Setup</b> button to proceed. Next, click on the <u>institution</u> which you wish to sign up for. [NB: Sign-up is 1 institution at a time.]	<text><section-header><section-header><section-header></section-header></section-header></section-header></text>	Auto-Pay Setup         Auto-Pay Setup         Select Institution         Khoo Teck Puat Hospital         Admiralty Medical Centre         Yishun Community Hospital
		Set up Auto Pay for an institution	васк
A6)	Review and <b>Accept</b> the Terms and Conditions. Next, fill up <b>Payor</b> <b>Details</b>	Health Constrained that KTPH reserves the right to amend any of the terms and coorditions Indextained that KTPH reserves the right to amend any of the terms and coorditions when a prior rocks. Indextained that KTPH reserves the right to amend any of the terms and coorditions when a prior rocks. Indextained that KTPH reserves the right to amend any of the terms and coorditions when a prior rocks. Indextained that KTPH reserves the right to amend any of the terms and coorditions when a prior rocks. Indextained that KTPH reserves the right to amend any of the terms and the terms of the partners to make received to any the partners to make received to any the partners to the received to any the partners of terms of the terms of	Payor Details   NRIG *   Cantact Number *   #85   Address   Poster Code *   Biots   Unit   Street Address *   • have read the Terms and Conditions and the the second data bases are between and bases.



A7)	You may select or manually add payee (e.g. a relative) to pay bills for.	Auto-Pay Setup
	For payment for self and/or dependents, click on specific name under <b>Myself</b> and/or <b>Children</b> ( <i>refer to <u>A8 and A9</u>)</i>	Verify Ostalia Add Payee Confirm
	To add payees, click on <b>Manually Add Payee</b> button ( <i>refer to <u>A10 to A12</u>)</i>	Select A Payee
		MYSELF S
		Manualy Add Payers
A8)	Payment for Self or Dependents Names and NRICs or payees are automatically populated.	Venty Defails Add Payee Contere
	Setup Auto-pay Limit by entering the amount of your choice. [NB: This field cannot be left blank. Enter "0" if you do not wish to set payment limit.]	Enter Payee Details
	Click "Next" to proceed with credit card authorization.	Bell Set Auto-Pay Limit Enter Amount *
		20     Four way be charged automaticasy if a terms     within the limit you set. 50 is for no limit
		NEXT
10)		BACK
A9)	for Auto-Pay authorization.	Tuhun Health (KTPH, YCH and ADMC)
	There will be a \$1.00 deduction used to verify validity of the card. This amount will be released/refunded back to the card within 7 workina days	an constant
		No. used

A10)	Manually Add Payee Enter payee NRIC and click <b>Check if</b> <b>NRIC is registered</b> Enter payee details required: - Name - Relationship - Setup Auto-pay Limit. [Enter "0" if you do not wish to set payment limit]	Verity Dotains Add Pages Control Enter Payoe Details NRIC Check If NRDC 18 registered  NEXT BACK CANCEL	Enter Payee Details   NRC   Change Nric   Change Nric   Name *   Spocial   Spocial   Spocial   Stato-Pay Limit   Inter Annual *   \$ 20   Nation the first your set. 50 is the notion?
A11)	Check payee details. C credit card authorizati	lick "Next" to proceed with on.	Confirm Auto-Pay Limit 20.00 Payor Details Payor Name NRIC Payoe Details Payoe Name Relationship Bpoure NRIC NRIC
A12)	Enter the credit card ( for Auto-Pay authoriza There will be a \$1.00 c of the card. This amou back to the card within	VISA or MasterCard) information ation. deduction used to verify validity ant will be released/refunded n 7 working days	Turbun Health (CTPH, YCH and ADMC)         Image: State of the st

HealthHub®



#### (B) Using Desktop/Laptop to access Auto-Pay via HealthHub Website





B4)	You may select or manually add payee (e.g. a relative) to pay bills for. For payment for self and/or dependents, click on specific name under <b>Myself</b> and/or <b>Children</b> ( <i>refer to</i> <u><b>B5 and B6</b>) To add payees, click on <b>Manually Add Payee</b> button (<i>refer to</i> <u><b>B7 to B9</b></u>)</u>	Auto-Pay Setup
B5)	<ul> <li><u>Payment for Self or Dependents</u> Names and NRICs or payees are automatically populated.</li> <li>Setup Auto-pay Limit by entering the amount of your choice.</li> <li>[NB: This field cannot be left blank. Enter "0" if you do not wish to set payment limit.]</li> <li>Click "Next" to proceed with credit card authorization.</li> </ul>	Verify Details     Verify Details     Enter Payee Details     Nille     Nille
B6)	Enter the credit card (VISA or MasterCard) information for Auto-Pay authorization. There will be a \$1.00 deduction used to verify validity of the card. This amount will be released/refunded back to the card within 7 working days	Tishan Health (KTPH, YCH and ADMC)

			HealthHub®	
B7)	Manually Add Payee Enter payee NRIC and click <b>Check if</b> <b>NRIC is registered</b> Enter payee details required: - Name - Relationship - Setup Auto- pay Limit. [Enter "0" if you do not wish to set payment limit]	Verity Colors: And Prayee Enter Payee Details NRC Check IT NEDC 16 YegIster MEXT AGANCEL	Contine     Contine     NHRC     Chronges Norle     Name *     Name *     Spottise     Spottise <td< th=""><th></th></td<>	
B8)	Check payee details. C proceed with credit ca	Click "Next" to ard authorization.	Confirm Auto-Pay Limit 20.00 Payor Details Payor Name NRIC Payoe Details Payoe Name NRIC Relationship Spouse	
В9)	Enter the credit card ( information for Auto- There will be a \$1.00 ( verify validity of the c be released/refunded within 7 working days	VISA or MasterCard) Pay authorization. deduction used to ard. This amount will back to the card	Tohun Health (CTPH, YCH and ADMC)	



#### (C) View Bills on HealthHub

1)	After logging in to	HealthHub, Select Payment → Bills
	<ul> <li>Singlive Account My hote GP</li> <li>My Centry Version</li> </ul>	Health Records
	COND-MARCINOL	
	PRACTING MEMORY	Screening Eligibility Medical Reports/Certificates Requests
	ALL DAMAC A FREEDON MEALTH	What suit simesting search you are quertern manual. Chry for requests the max alloc. Ark: Clin. MH, Sch. JAC. Kin. «The NTPGH, NUM, Selv and TTEM.
	epicoutridients	Las granes n.n. Las granes n.n.
	Auto-Pay Setup	
	HEDCARDARETU.	
2)	Select <b>Profile for p</b> EG: My Bills	ayment
	Sirgives Adams My Printer (2)	SELECT PROFILE FOR PAYMENT View and make payment for your medical bills from participating public healthcare institutions. Note: There will be daily system maintenance from 9:55pm until 10:05pm, and 11:25pm to 11:35pm. My Bills
	USAN ARCONS	Children's Dills
	Ministration and a	
	Contraction and	
	Sile Pointe a francisc storage	
	An Proper Conjunction	
	Bully Settat	



- angress Account		
My Prohie Lar My Caregivers	Outstanding Bills by Cluster	
-0	Due to some errors from some of our systems, the bills listed here may complete. Please refresh the screen or try again later. (PAY0022)	not be
PERSONAL HEALTH	Mational Healthcare Group Amount to pay:	>
CHEDRENSHEATH	National University Health System Amount to pay:	>
	SingHealth	>
1	and an and a second sec	
lect the bills you w lect <u>History Tab</u> fo	vish to view on <b>View Bill Details → Dow</b> r Bill which have <u>no outstanding</u> amour	nload Bill
lect the bills you w lect <u>History Tab</u> fo	vish to view on View Bill Details → Dow or Bill which have <u>no outstanding</u> amour	nload Bill
elect the bills you w elect <u>History Tab</u> fo	vish to view on View Bill Details → Dow or Bill which have <u>no outstanding</u> amour	nload Bill
elect the bills you we elect <u>History Tab</u> fo The Atour \$ 116.25	Vish to view on View Bill Details → Dow or Bill which have <u>no outstanding</u> amoun Final Amount Payable Hereine Here	nload Bill ht
I elect the bills you we lect <u>History Tab</u> for Vite Aroun: \$ 116.25 Vite Aroun: \$ 116.25 Vite Aroun: \$ 116.25 Vite Aroun: \$ 210 your and \$ 200 your a	Vish to view on View Bill Details → Dow or Bill which have <u>no outstanding</u> amount for Bill which have <u>no outstanding</u> amount for the state of the state of the state final Amount Payable final	nload Bill ot states covers a covers a s 108.23 s 108.23
Please the bills you we elect the bills you we elect History Tab fo Title Artouri \$ 116.25 Title Artouri \$ 116.25 Hetterd Artouri \$ 1000 Title Artouri \$ 1000 Hetterd \$ 1000 Hetterd Artouri \$ 10000 Hetterd Artouri \$ 10000 Hetterd Artouri \$ 10000 Hetterd Artou	Vish to view on View Bill Details → Dow or Bill which have <u>no outstanding</u> amour	nload Bill at
elect the bills you we elect History Tab fo Table Actourt \$ 116.25 Table Actourt \$ 116.25 Herein Actourt \$ 116.25 Here	Amount to pay.	nload Bill at 6 Gentes 6 Gentes 6 S 108.25 6 S 108.25 8 1
elect the bills you we elect <u>History Tab</u> for Table Antown B 116.25 • www.file Common Commo	Amount to pay: vish to view on View Bill Details -> Dow or Bill which have no outstanding amount	nload Bill ot s 108.23 c Caeros a c Caeros b 187.06 b 187
elect the bills you we elect <u>History Tab</u> for Total Actours:	Amount to pay: vish to view on View Bill Details -> Dow or Bill which have <u>no outstanding</u> amount	nload Bill ht 60ems 60ems 61 8 108.25 6 512.56 8 197.56 8

#### Contact Us

If you need further assistance on this registration process, please kindly contact us at 6602 3151 Or please leave your name and contact number via the link below or scan the QR code on the right. We will contact you upon receipt of your request.

https://form.gov.sg/611a3eb23d48c70012142e00

